

Grantee Feedback on the Joffe Trust 2021

October 2021

Introduction

This report summarises feedback from grantees on their experience of working with the Joffe Trust during 2021.

In each of the last three years, we ran an anonymous survey asking grantees for their feedback. Reports from those surveys are published on our website. This year, we took a different approach. The previous surveys provided us with consistent and very positive feedback about how we work. We have no reason to believe that has substantially changed and we are keen to minimise the demands we make on grantees. So, this year we have relied on the feedback provided to us in grantees' final reports, which we routinely ask for as part of our normal grant management process.

During 2021 to date, we received feedback this way 22 times. This feedback was not anonymous and grantees may have felt it was in their interest to make positive comments about us. In these reports, grantees naturally also present their work in a positive light and emphasise the funders' contribution. We explicitly asked grantees to tell us what we could improve, but no one made any suggestions here. This may have been a result of the process, so this data should be considered accordingly. It is not objective; but it is also consistent with the anonymous feedback we received in previous years.

Summary findings

Grantees said they appreciated the following:

- Open, honest & respectful dialogue including feedback on their plans and new ideas.
- The Joffe Trust's flexible funding & approach, and clear application & reporting guidelines.
- A spirit of 'true partnership', providing advice, interest & support as well as funding; championing grantees' work.
- Making introductions; promoting collaboration among civil society; helping grantees win other funding.
- The Trust's interest in feedback from grantees.

Quotes

"We have valued the open and honest feedback we have received from the Joffe Charitable Trust on our proposals, reports and funding strategy. It is a rare opportunity to have advice from funders in these areas and this has helped us to grow and strengthen as an organisation."

"The work of the Joffe Trust to be more than a donor, to provide opportunities to link organizations and give introductions, is especially important."

“the Trust’s systems are simple and well-designed for smaller organisations without access to dedicated grant-writing and reporting staff.”

“the way in which the Trust has facilitated collaboration with the anti-corruption community and also made introductions to individuals and organisations has been invaluable”

[Ends]